

Parque da Medrosa

Parking Pass Terms and Conditions · Nova SU

1. Purpose and entity

1.1. These Terms govern the sale of parking passes for the Parque da Medrosa, Estrada da Medrosa, 2775-405 (the "Car Park"), provided by the Associação de Estudantes da Faculdade de Economia da Universidade de Lisboa ("Nova SU"), tax number (NIF) 501662219, with registered address at Campus de Carcavelos, Rua da Holanda, n.º 1, 2775-405 Carcavelos, Portugal.

1.2. By completing a purchase, the buyer confirms that they have read and accepted these Terms.

2. Who can buy

2.1. Passes are available exclusively to Nova SBE students with a valid student card.

2.2. Access to the Car Park is granted through the buyer's student card, identified at the time of purchase.

3. Passes and prices

3.1. The following passes are available, all running from Monday to Sunday: 2 weeks (14 days) for €20; 1 month (4 weeks, 28 days) for €30; and 3 months (12 weeks, 84 days) for €80.

3.2. Each month of a pass corresponds to 4 weeks, not to a calendar month.

3.3. A pass always starts on a Monday, chosen at the time of purchase, and the start date cannot be changed afterwards. Unused days are neither compensated nor transferred.

3.4. All prices shown include VAT at the applicable legal rate.

4. Purchase and deadlines

4.1. A purchase is only complete once full payment has been made. Without payment there is no pass and no space is reserved.

4.2. The number of passes active at the same time is limited to 200. Start dates for which this limit has already been reached are no longer available.

4.3. Access to the Car Park is updated every Monday. To have access from a given Monday, the purchase must be completed by 14:00 on the Friday before.

5. Access and opening hours

5.1. After the Friday sales close, the student card is activated by security and opens the Car Park from the Monday on which the pass starts, on every day of the purchased period, within the opening hours set out in clause 5.4.

5.2. For their first pass, students must go to the welcome desk with their student card to activate access, between 07:00 and 20:00. This can be done from the first day of the pass, that is, the first Monday of the purchased period. This step is not required for later passes.

5.3. The buyer is responsible for the accuracy of the student card details provided at purchase. Errors in these details may prevent activation and do not give the right to a refund.

5.4. Opening hours: the Car Park is open from 06:00 to 00:00. Between 00:00 and 06:00 the Car Park is closed and it is not possible to enter or exit. Vehicles may remain inside overnight, but can only leave from 06:00 the following morning.

6. Use

- 6.1. The pass is personal and non-transferable and may only be used by the holder of the student card.
- 6.2. The pass does not guarantee a parking space and there are no reserved spaces.
- 6.3. Users must follow the Car Park rules and the instructions of security staff. Serious or repeated breaches may lead to access being deactivated without a refund.
- 6.4. Improper use of the Car Park will be penalised by banning the person concerned from using it.

7. Liability

- 7.1. To the extent permitted by law, Nova SU is not liable for theft, robbery or damage to vehicles or belongings left in the Car Park, except where caused by wilful misconduct or gross negligence on the part of Nova SU.

8. Refunds

- 8.1. Once completed, a purchase is non-refundable, including where the Car Park is not used.
- 8.2. Sole exception: if the Car Park is closed on a day within the purchased period for reasons beyond the students' control, Nova SU will refund €1 for each day closed, regardless of the type of pass.
- 8.3. Refunds must be requested within 5 working days of the day of closure, using the form at <https://forms.cloud.microsoft/e/hS9yMwZuEK>. Requests made after this deadline will not be accepted. Refunds are paid within 10 working days of the form being submitted.

9. Loss or replacement of student card

- 9.1. The loss or replacement of a student card must be reported to treasurer.su@novasbe.pt. The new card is added to the list sent after the following Friday sales close and becomes active from the Monday after that close.

10. Personal data

- 10.1. Nova SU collects only the data needed to manage the pass: name, email and student number. The student number is shared with Car Park security solely to activate access. No identity document or vehicle registration number is requested.
- 10.2. Data is kept for the academic year in which the pass is purchased. To request deletion of your data or exercise other rights, email treasurer.su@novasbe.pt.

11. Complaints and changes

- 11.1. Complaints: send to geral.su@novasbe.pt. A physical Complaints Book (Livro de Reclamações) is also available at the Nova SU headquarters.
- 11.2. Nova SU may change these Terms. Changes do not apply to passes that have already been paid for.
- 11.3. These Terms are governed by Portuguese law.